

**The Jacey Practice
Patient Participation Group (PPG)**



**Minutes
14th August 2019**

Present: GN (Chair), MW, FR, SW, SK, AR, JM, MC, PH, KG, PM (staff) and AW (Practice Manager).

The meeting was opened by GN who welcomed everyone (apologies had been received from a further 4 members).

Introductions were made for the benefit of AW who is the new Practice Manager.

Updates

The next coffee morning is to be held on Saturday 14th September. PM confirmed that leaflets have been prepared and are being made available to hand out. It was suggested that a representative from a support charity could be invited along but no decision was made although FR who has recently retired has an in-depth knowledge of learning disability and giving presentations.

AW advised members that the flu clinics at Jacey are to be held on:

28th September – over 65's only

12th October – all qualifying patients

19th October – all qualifying patients

MW said that the Message in a Bottle (emergency information) bottles could be handed out to patients at the flu clinics either by members, if sufficient volunteers were available, or by Lion Club members who supply the bottles.

GN suggested that we look at our skills to see how we can help the Practice and the PPG. FR was concerned about Disability access for patients, in particular at Dickens Heath. MW mentioned that the surgery had been reviewed by DisabledGo (now called AccessAble) a number of years ago and was funded by SMBC. Unfortunately with cuts to funding this was no longer available but Martin was prepared to liaise with FR with this as he used to be involved with undertaking surveys a number of years ago.

KG raised an issue about trying to book an appointment online at the hospital which caused all kinds of delays. GN promised to look into it.

MW mentioned the recent Birmingham & Solihull PPG Network meeting he attended which is run by the NHS. He thought that this was much better than the Solihull PPG network meeting which has no direct NHS involvement.

There are proposed changes to the way adult Trauma & Orthopaedic and Gynaecology services are delivered. Please complete the online survey at www.uhb.nhs.uk/service-change to have your say.

There was an interesting presentation about the new role of Nurse Associates. For more information please see the attached notes.

There was also a brief presentation from BA PPG Chair Northbrook Practice (next door). They had organised a Community Care Primary Care Network summer fayre on Palmers Rough (adjacent to Jacey Practice). This was a partnership of Hall Green, Swanswell and Northbrook practices. This was a PR exercise for the Practices and 2 new PPG members were recruited from the event. MW mentioned that if Jacey and/or SHP want to do something similar then he is involved with the Shirley Lions Carnival held in Shirley Park on the 2nd Saturday in July each year. By having a stall there it would cut out a lot of the hard work in organising the event plus it is likely to have a considerably larger community presence.

Practice update

By 30th September all of the practices will have merged their clinical systems into the new Solihull Healthcare Patnership and it will consist of 55,000 patients. By then all patients with access to online services will require to re-register as the practice will have a new registration number. A new partnership website is available at <https://solihullhealthcarepartnership.nhs.uk/the-jacey-practice/> but the original Jacey Practice website is still up and running.

Two new Drs will be starting in September, Dr Fann (4 sessions at Dickens Heath) & Dr Hariri (full time at Jacey). In addition there is now a Clinical Pharmacist in post (Asid). This was original discussed last year.

Video consultations will be starting soon via Blossomfield. Patients will need to book an appointment as normal but for more information please see <https://solihullhealthcarepartnership.nhs.uk/video-consultation/>.

Following a consultation last December chaired by NG (SMBC Public Health) funding has been approved for a green gym (outdoor gym) at Palmers Rough i.e. outside the practice in Northbrook Road. Funding has been allocated by Sports England and will be supported by SMBC Public Health. The GPs will be able to make referrals for patients to use this service and eventually it is hoped that these sessions will be supported by PPG members after suitable training.

Date and place of next meeting

6:30 pm on Wednesday 9th October at the Northbrook Road site