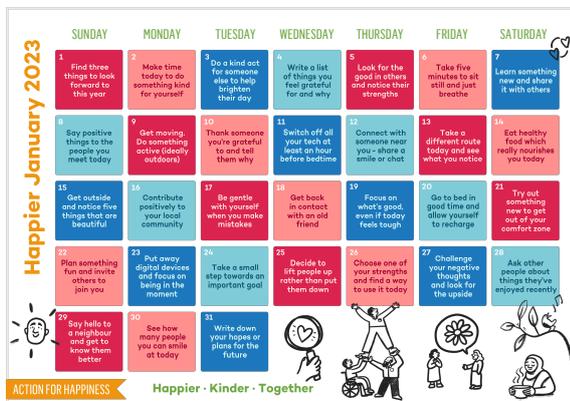


Your monthly patient bulletin from SHP Patient Participation Group (PPG)



HAPPY NEW YEAR TO ALL OUR READERS!!!
(patients and staff!)

Happier January 2023



...focusing what's within our own control and supporting positivity!

Patient stories

Many thanks to C for sharing their story and starting our new year off with positive experiences...

On Tuesday, after the bank holiday, I rang at 8.00am and had to redial a couple of times but got through in about 20 minutes. I was promised a telephone consultation with an Associate at 10.45am. I received the call and a prescription was sent to the pharmacist, I was also referred to see a consultant. I had the hospital appointment the following day. I was told that if I was still in pain by Friday (today) to ring back.

I rang back this morning, again it took just 20 minutes to get through and was given a face to face appointment for later this morning. OK the appointment was not at my local

surgery but I was seen and the GP was really helpful.

So, no complaints from me, just grateful things are getting better.

SIGN UP!

What does your PPG do for you?

What could you do for your PPG?

If you want to make a difference and be involved in SHP development and service delivery, please complete the form available on the PPG space on SHP web site.

For further information please email shp.ppg@nhs.net

SAVE THE DATE!!

We're holding our first AGM this month...

WHEN? Thursday 19th January 2023

WHERE? Solihull Christadelphian Hall, Grove Avenue, B91 2AH

https://www.google.com/maps/d/viewer?mid=1B71KWvBVWoaSe7O5EKeEbdtiR1g&hl=en_US&usp=sharing

Time? 6pm to 8pm

Very light refreshments will be available from 6pm with the start of the meeting around 6.20pm/6.30pm to allow for signing in and our Due Diligence procedures.

Agendas available on the night.

The next PPG Committee meeting is scheduled for Thursday 9th February 2023 at Monkspath Surgery 6.30pm – 7.45pm

The next full PPG meeting after our AGM, will be held on 27th April 2023

(NB: this structure may change once the new committee has met in February)

Thank you for your continuing support and patience.